



Return Policy

Your satisfaction is our guarantee. If any purchase fails to meet your complete satisfaction, for any reason, you may return it or exchange it within 30 days of receipt of your shipment. Before returning any product, you MUST obtain a Return Merchandise Authorization number (RMA) from a customer service representative. Please email your requests to bblack@sniperclean.com. Upon receipt of your RMA #, please include a copy of the original invoice received with the merchandise and send the package prepaid, via UPS or insured U.S. Mail to:

CLO2 Safety Systems
RETURNS Department
4809 Clariemont Dr. #116
San Diego, CA 92117

Refund Policy

You will receive a credit via your original method of payment. Monetary refunds and/or product exchanges will only be granted on items purchased directly from CLO2 Safety Systems. Please allow 10-14 business days for processing of returns and issuance of credit upon receipt. Please note that we can refund the initial shipping costs only if the return is a result of our error.

If you used a promotional code or certificate to pay for any part of an item that you want to return, you will be credited only the amount charged to your credit card. If you used a gift certificate to pay for any part of an item that you want to return, you will receive another certificate of equal value for future use.

Policies on Privacy and Security

Because information is an important part of our business, we understand how important it is to you to know what will happen to any credit or other personal information you give us. We hope this statement will answer your questions about our information policies and security precautions.

The Information We Collect

You browse the CLO2 Safety Systems (sniperclean.com) web site anonymously. There are two ways that we gather information about you. We do track which pages of our site you visit and note your IP address (as all web sites do automatically). Second, we also gather specific information from you when you provide information on the "Request" page and/or purchase products on the "Products" page and fill out the order information and credit card number.

You are advised that the information collected is immediately converted to an E-mail transaction and routed to the appropriate person to handle the information. The information provided IS NOT stored on the file servers for your security.

We Respect Your Personal Privacy

CLO2 Safety Systems knows how important it is that sensitive information about you remains confidential. CLO2 Safety Systems will not exchange general tracking and IP address information collected by our web site or store any private information on our file servers to provide maximum security of all information submitted.

Additional Privacy Information

To learn more about privacy, the Federal Trade Commission (FTC) has created a reference page on [Internet privacy](#).